

## Written Questions and Answers (Q&A) for

Automation of Drug Licensing and Renewal System and Interlinking with DGDA Existing  
Database

RFQ-BD-2020-070(Rebid)

**Question-01:** Other Than Online Response within September 17,2020 ; 15:00 hrs Is  
There any requirement for paper copy submission at your office address?

**Response:** No

**Question – 02:** The Price Quote inclusive or Exclusive of VAT / TAX.

**Response:** Price should be inclusive of VAT and Tax.

**Question-03:** In Case of Proprietorship Firm VAT documents usually generated against  
persons TIN (BIN). Is that ok?

**Response:** TIN & BIN shall be in the name of Organization. However, if Trade License  
and other relevant documents proof the ownership; it might be acceptable (TIN & BIN).

**Question-04:** The Said RFQ methodology (QCBS/ Lowest Bid)?

**Response:** Evaluation Criteria is mentioned in the RFQ documents.

**Question-05:** After Source code Handover ceremony it's done for the developer  
agency, right? No yearly Maintenance Plan or issues for them?

**Response:** Yes, the maintenance service should be for 1 year.

**Question-06:** Existing Retail Pharmacy Database of DGDA Portal found not updated.  
So The updating might required extensive resource allocation. Who is responsible for  
this? Or We will do as it found status based?

**Response:** The system should be built on the current database of DGDA. Later on DGDA will  
update the database during renewal of licensing